

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 29th day of February 2020
C.G.No:124/2019-20/ Kurnool Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

Sri. B. Eswar Reddy,
Kolumulapalli,
Bethamcherla,
Kurnool -Dist.

Complainant

AND

1. Assistant Executive Engineer/Bethamcherla
2. Deputy Executive Engineer/O/ Bethamcherla
3. Executive Engineer/O/Dhone
4. Superintendign Engineer/O/Kurnool

Respondents

ORDER

1. Complainant presented a complaint before this Forum regarding releasing of 2 No's Agriculture services.
2. Respondent No.3 submitted written submission to the forum wherein he submitted that an estimate for releasing of 2 No's AGL services of 7.5 HP each has been sanctioned for an estimate cost of Rs. 2,70,980/- and demand notice was issued to the complainant for payment of Rs.67,484/- Soon after receipt of payment the work will be taken up on seniority basis and will be completed within due course of time.
3. In view of the above the complainant is advised to pay the requisite charges at an earliest so as to enable the respondents to take up the work as per the departmental

DESPATCHED

DATE C.G.No.124/2019-20/Kurnool Circle

Page 1

03/03

procedure. The respondents are directed to release supply to the complainant duly following the procedure in vogue and accordingly the case is disposed off.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 29th February 2020.

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRE/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.